Reduced-Cost Counselling Options in Vancouver

A resource list of lower-cost, sliding-scale and free counselling services in Metro Vancouver. Updated quarterly.

In order to control the size of this list, counselling listings are focused primarily on those within the city of Vancouver.

Listings are categorized; categories, however, are not exclusive and are not intended to be limiting in terms of service provided or population served.

General Counselling

Family Services of Greater Vancouver, Counselling Program - 604-874-2938 www.fsqv.ca/find-the-support-you-need/counselling/

Counselling fees based on household income. Master's-level therapists. Program has a dedicated intake worker who can also refer to other counselling services or groups. Offices in Vancouver, Richmond, Burnaby, New Westminster and Surrey.

Family Services of the North Shore - 604-988-5281

http://www.familyservices.bc.ca

Professional counselling for residents of the North Shore. Sliding Scale.

Oak Counselling - 604-266-5611

http://oakcounselling.org/

Reduced fee. Secular counselling services provided at the Vancouver Unitarian Centre by supervised volunteers with Master's degrees in psychology or psychology-related fields. Individual, couples and family counselling.

Adler Centre - Counselling Clinic - 604-742-1818

http://www.adlercentre.ca/clinic.html

Subsidized individual and couples counselling. Counselling provided by counselling psychology graduate students at the Adler Centre, supervised by an experienced clinician. \$60-\$85 to see a counselling intern; \$100-\$110 with registered counsellor.

Scarfe Counselling - UBC - 604-827-1523

http://ecps.educ.ubc.ca/counselling-centres/scarfe-free-counselling-clinic/ Free for adults and children 10+. Counselling provided by counselling psychology graduate students, supervised by a psychologist. Clinic runs from September to April.

UBC Psychology Clinic - 604-822-3005

http://clinic.psych.ubc.ca/

Counselling services provided by doctoral student interns, supervised by registered psychologists. \$10-\$40 per hour.

New Westminster UBC Counselling Centre - 604-525-6651

http://ecps.educ.ubc.ca/clinical-instructional-resources/new-westminster-ubc-counselling-centre/

Free counselling for the general public by counselling psychology graduate students, supervised by a psychologist.

Simon Fraser University - Counselling Clinics

Surrey Clinic - 604-587-7320 - http://www.sfu.ca/education/centres-offices/sfu-surrey-counselling-centre.html

Burnaby Clinical Psychology Centre- 778-782-4720 - https://www.sfu.ca/psychology/clinical-psychology-centre.html

Counselling for adults, children and youth provided by supervised graduate students in counselling psychology. Services at the Surrey clinic are free and at the Burnaby clinic are offered on a sliding scale.

Canadian Mental Health Association: North and West Vancouver Branch

Brief Counselling Service - 604-987-6959

https://northwestvancouver.cmha.bc.ca/programs-services/counselling/

Up to 12 sessions of counselling for North Shore residents without open ICBC, WCB or other insurance carrier claims. Counselling provided by intern (\$25) or registered clinical counsellor (\$50).

Living Systems Counselling - 604-926-5496

https://livingsystems.ca/counselling/services-and-fees/

Individual, couple and family counselling using Bowen Family Systems Therapy. Lowercost counselling provided by supervised interns (\$15-\$50). Interns at North Shore and Vancouver locations only.

ProChoices Community Therapy Clinic http://prochoices.ca

By-donation (\$20.00 min) feminist counselling services provided by supervised master's-level and intern narrative therapists.

Moving Forward Family Services - 778-321-3054

https://movingforwardfamilyservices.com

Counselling for individuals and families. Counselling primarily offered in Surrey, with limited availability in Vancouver, Port Moody and Abbotsford. Graduate-level counsellors (\$50-\$65) and counselling interns (\$20). Limited free counselling available in exceptional circumstances.

Neighbourhood Houses of BC

http://www.anhbc.org/index.php

Some Metro Vancouver neighbourhood houses offer free or low-cost counselling, often provided by student counselling interns. The link above has a list of neighbourhood houses; contact the one in your area to enquire about availability.

LGBTQ+

Heath Initiative for Men (HIM) - 604-488-1001 ext. 230

https://checkhimout.ca/gay-mens-health/mental-health/counselling-support/

Brief professional counselling (8 sessions) is available to gay, bisexual and other men who have sex with men either by donation equivalent to hourly wage. Vancouver, New Westminster, Surrey, Abbotsford.

Qmunity - Counselling Program - 604-684-5307 ext.107

https://qmunity.ca/get-support/counselling/

Counselling for members of the LGBTQ+ communities provided by Registered Social Workers and Registered Clinical Counsellors. \$60-\$80 a session. Daytime only. 10-session limit.

Catherine White Holman Wellness Centre - 604-442-4352

https://cwhwc.com/services/

Drop-in professional counselling for trans and gender-diverse people. Call to find out when the next counselling clinic is being held.

Trauma

VISAC - Family Services of Greater Vancouver - 604-874-2938

https://fsqv.ca/visac/

Professional counselling for adults and children dealing with the effects of childhood trauma and/or sexual abuse.

VAST - 604-255-1881 or Toll Free: 1-866-393-3133

http://vast-vancouver.ca/#

Trauma-focused psychological counselling for refugees in one-on-one and group settings. Services provided in over a dozen languages.

Healthy Connections: You and Your Baby Program - Family Services of Greater Vancouver - 604-874-2938

https://fsgv.ca/healthy-connections/

Professional counselling for pregnant women with a history of trauma that holds the potential of affecting their parenting. Program is intended to begin as early in the pregnancy as possible until the first 3 years of the child's life.

Residential Historical Abuse Program - 604-875-4255

https://counsellingservicevancouver.com/wp-content/uploads/2017/07/RHAP-general-information.pdf

Free counselling for those who were sexually abused while under the care of the province (foster care, group homes, etc.)

Crime Victims Assistance Program - Victim Link BC 1-800-563-0808 (available 24/7) http://www2.gov.bc.ca/gov/content/justice/criminal-justice/bcs-criminal-justice-system/if-you-are-a-victim-of-a-crime/victim-of-crime/financial-assistance-benefits
Funded counselling for victims of crime, their immediate family members and witnesses. Contact for eliqibility.

Battered Women's Support Services - 604-687-1867

https://www.bwss.org/support/programs/counselling/

Counselling and support services for any woman who has been abused in an intimate relationship as well as women survivors of childhood sexual abuse, adult sexual assault and Indigenous residential school survivors.

WAVAW Rape Crisis Centre - 604-255-6228

https://www.wavaw.ca/counselling/

Individual counselling and group support for cis and trans women, Two-Spirit, trans and/ or non-binary people who have experienced sexual assault

Indigenous

First Nations Health Authority - 1-800-317-7878 (Toll Free)

http://www.fnha.ca/benefits/mental-health

Mental health provider list: http://www.fnha.ca/Documents/FNHA-First-Nations-Health-Benefits-Mental-Health-Provider-List.pdf

Provides coverage to access mental health providers, including counsellors, social workers, and psychologists. FNHB covers three mental health programs: Short-Term Crisis Intervention, Indian Residential School Resolution Health Support Program, and the Missing and Murdered Indigenous Women and Girls - Health Support Services.

Addictions

Addictions Services, Vancouver Coastal Health - 604-675-3710

http://www.vch.ca/your-care/mental-health-substance-use/substance-use-services Substance use assessment, counselling and treatment planning for individuals, couples and families. Group counselling also available. Free.

BC Responsible and Problem Gambling Program - 1-888-795-6111 (available 24/7) https://www.bcresponsiblegambling.ca/getting-help/find-counsellor

Free professional, multilingual counselling for any British Columbian struggling with their own or their family member's gambling. Counsellors have a minimum of a Master's degree in a counselling-related discipline.

Mental Health

Vancouver Coastal Mental Health - Vancouver Hospital - 604-675-3710

http://www.vch.ca/your-care/mental-health-substance-use/mental-health-outpatient-services

Group therapy for depression, anxiety, stress. Individual mental health assessments. Referral through your family doctor, or via a walk-in clinic.

SAFER - Vancouver Coastal Health - 604-675-3700

http://www.vch.ca/Pages/Suicide-Attempt-Follow-up,-Education---Research-SAFER.aspx?res id=474

For Vancouver residents, provides counselling for individuals age 19 and over who have made a suicide attempt, are currently suicidal, or have suicidal thoughts; also offers support and education for people who are concerned about the risk of suicide in a significant other or bereaved by a suicide death.

Kelty's Key Online Therapy - Vancouver Coastal Health - 604-675-3700 https://www.keltyskey.com/

Free, cognitive-behavioural online therapy for qualifying Vancouver residents. Registered online clients are assigned an online psychotherapist for time-limited sessions. The general public may also access the online courses in a self-help capacity (without therapist assistance).

Bounce Back Program - Canadian Mental Health Association - 1-866-639-0522 http://www.cmha.bc.ca/programs-services/bounce-back/

Telephone coaching for people with mild-moderate depression with or without accompanying anxiety. Coaching available in English, Cantonese, French and Punjabi. *Family doctor's referral required to access this program.* Free.

Mood Disorders Association of BC - 604-873-0103 ext. 2

Counselling and Wellness Centre

http://www.mdabc.net/counselling-and-wellness-centre-mdabc

Individual therapy with certified counsellor (\$85-\$95 an hour) or intern (\$50 hour). Group therapy also available.

Multilingual

SUCCESS - Individual and Family Counselling - 604-408-7266 or 604-684-1628 http://www.successbc.ca/eng/services/family-youth/counselling-service/611-individual-and-family-counselling

Counselling offered in Mandarin, Cantonese, Korean and English with a focus on helping new immigrants of Chinese and other ethnic origins. Play and art therapy also available. Fees: \$25-\$130/hour (sliding scale). Free for those referred by the Ministry for Children and Family Development.

MOSAIC - Stopping The Violence Family Counselling - 604-254-9626 (Ask for the Stopping the Violence Counsellor and/or the Women's Support Worker). https://www.mosaicbc.org/services/counselling/stopping-the-violence/

Free, confidential counselling support and multicultural outreach services for women who have experienced, or are at risk of, abuse, threats, or violence in an intimate relationship, sexual assault or childhood abuse. 1:1 counselling and group support. Services available in English, Punjabi and Hindi.

MOSAIC - Vietnamese Family Support Program -

604-254-9626 ext.1030 (Ask for the Vietnamese Family Support Program). https://www.mosaicbc.org/wp-content/uploads/2017/08/
T56770Vietnamese VFC June06 Web.pdf

One-on-one or family support and counselling for a variety of life issues. Services available in Vietnamese and English.

Youth

Broadway Youth Resource Centre - City University Community Counselling Clinic 604-709-5729

https://pcrs.ca/service-resource-centres/broadway-youth-resource-centre-2/ Offers counselling and support services in the areas of youth and family, anger management, and sexual orientation/gender identity issues. Counselling provided by supervised interns completing their Master's of Counselling Degree. Free.

Urban Native Youth Association (UNYA) - Counselling Program

604-253-5885 or link.counsellor@unya.bc.ca (intake counsellor works on Mondays) https://unya.bc.ca/programs/alcohol-drug-counsellors/
Free individual and group clinical counselling for Indigenous youth, ages 13-24.

Or contact the Wellness Centre for drop-in counselling hours: https://unya.bc.ca/programs/native-youth-health-wellness-centre/

Faith-Based/Religious

Jewish Family Services - 604-637-3309

http://jfsa.ca/counselling/

Sliding scale counselling to the Jewish and non-Jewish community. Regular program \$50-\$105; low-cost program: \$10-\$20).

Linkage Family Counselling - Chinese Christian Mission - 604-629-2266 http://www.en.ccmcanada.org/?page_id=2327

Reduced-cost Christian counselling by interns (\$40) and professional counsellors (\$70) available in English, Cantonese and Mandarin. Individual, couples and family counselling. Offices in Burnaby and Richmond.

Health-Related

Callanish Society - 604-732-0633

https://www.callanish.org/callanish-in-vancouver/

Counselling for adults and youth affected by cancer at any stage, and for their family members. Counselling also available for family members grieving the loss of a loved one from cancer. Sliding scale rate ranging from \$50 to \$150 / session.

Friends For Life - 604-682-5992

https://www.vancouverfriendsforlife.ca/copy-of-services-2

Free counselling for residents of Vancouver City Centre facing life challenges associated with HIV, cancer, hepatitis C and other chronic illnesses.

Chuck Jung Associates Psychological & Counselling Services* - 604-874-6574 https://www.chuckjung.com/pro-bono-counselling-tbi/

No-cost counselling for individuals with traumatic brain injuries (TBIs) and their family members, delivered at Port Coquitlam and Burnaby offices by supervised psychology doctoral students.

*While not a non-profit organization, availability of counselling services in the community for people affected by TBIs is extremely limited, hence this resource's inclusion on this list.

Extended Health Benefits

If you have **extended health** through your employer, check with HR or your insurance plan to see whether your employer has paid for **counselling benefits**. Sometimes this is a separate, contracted service (**Employee Assistance Program**), other times you are covered for a particular counselling professional such as a Registered Social Worker (RSW or RCSW), Registered Clinical Counsellor (RCC) or a Registered Psychologist (R.Psych), whom you would hire privately. Be clear on who you're covered for if reimbursement is important to you! Most of the time, in such arrangements, you pay the therapist first and he or she gives you a receipt for reimbursement through your extended health. I have written extensively counselling options, including third-party, employee assistance programs, private and subsidized, in the following article: https://willowtreecounselling.ca/articles/am-i-covered-understanding-your-counselling-options/

Crisis Services

If you are experiencing a mental health emergency, please call 911.

For non-life-threatening mental health or addictions concerns, contact the **Access and Assessment Centre (AAC)** at VGH, available 7:30am-11pm, 7 days a week. Phone, drop-in and outreach support available for Vancouver residents. **604-675-3700**

http://www.vch.ca/your-care/mental-health-substance-use/vancouver-access-assessment-centre

Joseph & Rosalie Segal & Family Health Centre: 803 West 12th Avenue Vancouver

1-800-SUICIDE, BC-wide, 24/7.

Health Link BC - Nurse Line - 24/7 - Phone: 8-1-1 or 7-1-1 (hearing impaired) https://www.healthlinkbc.ca/nursing-services

First Nations and Inuit Hope for Wellness Help Line and On-line Counselling Service - Toll Free: 1-855-242-3310

Hope for Wellness Chat Line: www.hopeforwellness.ca

Immediate mental health counselling and crisis intervention to all Indigenous people across Canada.

KUU-US Indigenous Crisis Line (24/7) Toll Free: 1-800-588-8717

Adult/Elder: 250-723-4050 Child/Youth: 250-723-2040

WAVAW 24-7 Rape Crisis Line - 604-255-6344 | 1-877-392-7583

If you know of a *not-for-profit agency* offering a professional, lower-cost counselling service that I have not included, please let me know! Apologies, due to the scope of this document, I am unable to accept submissions from private counsellors or private counselling agencies offering subsidized counselling.

As agencies change over time, please check with the above services to ensure accuracy of the information provided here. Note that many programs will have wait lists.

Inclusion of the above resources does not indicate an endorsement of them or an affiliation with Willow Tree Counselling.

Please note that Willow Tree Counselling does not provide sliding scale or probono counselling to new clients as current reduced-cost counselling spaces are full.

Information revised by <u>Willow Tree Counselling</u> in January 2020. <u>Please check https://willowtreecounselling.ca/wp-content/themes/willowtree/reduced-cost-counselling.pdf</u> if you think you may have an old copy.

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